



CIVIL RECOVERY

YOU WORK HARD TO BUILD YOUR BUSINESS - WE WORK HARD TO PROTECT YOUR PROFITS...

We offer a range of solutions to help recover losses and costs incurred by your business through theft, fraud or criminal damage.

Such actions have a direct, negative impact on the profitability and growth of any organisation plus the wider ramifications of staying competitive and keeping down costs for customers.

Civil Recovery is the legal means by which a business may attempt to reclaim losses and costs directly from a wrongdoer.

In addition to the actual value of goods stolen or property damaged, there are unavoidable and legitimate additional costs that have to be met by the business owner – from redeployment of staff and unscheduled time spent on administration to replacing stock and loss of income during repairs, which disrupts business activity.

Our approach to Civil Recovery uses tried and tested methodologies developed with leading industry experts and trade bodies, combined with state-of-the-art technology, all of which can be tailored to your own parameters and objectives.

The benefits to your business include:

- ✔ **Quick implementation of systems**
Full training provided to personnel
- ✔ **Reduction of time spent logging / reporting cases**
Removal of duplication
- ✔ **Real-time monitoring of results**
Enabling you to make instant decisions
- ✔ **Tailored reporting and management information**
Prioritising what matters to you
- ✔ **Committed collections personnel**
Robust and empathetic
- ✔ **Dedicated Civil Recovery response team**
Providing assistance and mediation
- ✔ **In-house legal support**
Expertise provided by qualified team
- ✔ **Increased deterrent effect**
Lowers reoffending rate
- ✔ **Brand-focused approach**
Adhering to your values
- ✔ **Experienced Account Manager**
Supporting you and your objectives

For more information on how we can help your business in the area of Civil Recovery, please contact us for a consultation.